

**King Saud University**  
**College of Engineering**  
**Industrial Engineering Department**

**IE 339 Quality Control**

**Group learning evaluation exam 2(individual Exam.)**

Names& I.Ds

No	Name	ID
1		

Total Marks	
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**IE 339 Quality Control**

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Names& I.Ds

No	Name	ID
1		
2		
3		
4		
5		

Total Marks	
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## **Question 1**

### **ISO 9001:2008:-**

- a) Specifies the fundamentals and vocabulary for Quality Management Systems (QMS).
- b) Specifies requirements for a QMS where capability to provide product that meets customer and regulatory requirements needs to be demonstrated.
- c) Provides guidance on QMS that contributes to the satisfaction of customers and other interested parties.
- d) None of the above.

## **Question 2**

### **Quality management principles are:**

- 1. Customer focus.
  - 2. Leadership.
  - 3. Involvement of people.
  - 4. Process approach.
  - 5. System approach to management.
  - 6. Continual improvement.
  - 7. Factual approach to decision making.
  - 8. Mutually beneficial supplier relationships.
  - 9. Normative reference.
  - 10. Terms and definition.
- a) 1,2,5,7.                      C) 1,2,3,4,5,6,7,8.
- b) 2, 7, 8,9,10.                D) ALL of the above.

### **Question 3**

**ISO it means:**

- e) Quality Management system.**
- f) Technical standards.
- g) Award.
- h) None of the above.

### **Question 4**

**The first level of QUALITY SYSTEM DOCUMENTATION STRUCTURE is:**

- a) Policy and Objectives.
- b) Detailed instructions.
- c) Technical Data.
- d) None of the above.**

### **Question 5**

**The Second level of QUALITY SYSTEM DOCUMENTATION STRUCTURE is:**

- a) Policy and Objectives.
- b) Procedures.**
- c) Technical Data.
- d) Quality Manual.

### **Question 6**

**The third level of QUALITY SYSTEM DOCUMENTATION STRUCTURE is:**

- a) Work Instructions.
- b) Procedures.
- c) Technical Data.
- d) Quality Manual.

### **Question 7**

**The fourth level of QUALITY SYSTEM DOCUMENTATION STRUCTURE is:**

- a) Work Instructions.
- b) Procedures.
- c) Quality Manual.
- d) None of the above.

### **Question 8**

**ISO 9000: 2005:-**

- a) Provides guidance on QMS that contributes to the satisfaction of customers and other interested parties.
- b) Specifies requirements for a QMS where capability to provide product that meets customer and regulatory requirements needs to be demonstrated.
- c) Identifies the fundamentals and vocabulary for Quality Management Systems (QMS).
- d) ALL of the above.