

**King Saud University**  
**College of Engineering**  
**Industrial Engineering Department**

**IE 339 Quality Control**

**Group learning evaluation exam 4(individual Exam.)**

Names& I.Ds

No	Name	ID
1		

Total Marks	
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**IE 339 Quality Control**

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No	Name	ID
1		
2		
3		
4		
5		

Total Marks	
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### **Question 1**

**THE QUALITY MANAGEMENT SYSTEM IS DEFINED AS:**

- a) The responsibilities of the organization's people to meet quality requirements.
- b) The organization structure, responsibilities, activities, resources and events that together provide organized processes and techniques of implementation to ensure the capability of the organization to meet quality requirements.
- c) The organization structure to ensure the capability of the organization to meet quality requirements.
- d) The activities of the organization to meet quality requirements.

### **Question 2**

**A QUALITY MANAGEMENT SYSTEM INVOLVING ALL STAFF ENSURES:**

- a) Management to communicate organizational quality objectives in an efficient manner.
- b) It brings a culture of step wise continuous improvement to an organization.
- c) An integrated approach and promotes quality awareness and teamwork.
- d) All of the above.

### **Question 3**

**Procurement of Human, it means that:**

- a) Management Review.
- b) Resolution of Complaints.
- c) Traceability.
- d) Adverse Reactions/ Events.

#### **Question 4**

**THE GENERAL REQUIREMENTS OF QUALITY MANAGEMENT SYSTEM ARE:**

- a) Identify the processes needed for the Quality Management System, Monitor, and measure and analyze these processes, and Implement actions necessary to achieve planned results and continual improvement of these processes.
- b) Determine the sequence and interaction of the processes, and determine criteria and methods needed to ensure that both the operation and control of these processes are effective.
- c) Monitor, measure and analyze these processes, and Implement actions necessary to achieve planned results and continual improvement of these processes.
- d) Identify the processes needed for the Quality Management System, Determine the sequence and interaction of these processes, Determine criteria and methods needed to ensure that both the operation and control of these processes are effective, Ensure the availability of resources and information necessary to support the operation and monitoring of these processes, Monitor, measure and analyze these processes, and Implement actions necessary to achieve planned results and continual improvement of these processes.

#### **Question 5**

**Document Control, it means that:**

- a) Resolution of Complaints.
- b) Labeling.
- c) Traceability.
- d) None of the above.

### **Question 6**

**Corrective Action, it means that:**

- a) Resolution of Complaints.
- b) Labeling.
- c) Traceability.
- d) None of the above.

### **Question 7**

**Preventative Action, it means that:**

- a) Internal Audits.
- b) Resolution of Complaints.
- c) Labeling.
- d) Traceability.

### **Question 8**

**Continual Improvement, it means that:**

- a) Management Review.
- b) Resolution of Complaints.
- c) Internal Audits.
- d) Labeling.

### **Question 9**

**Processing, it means that:**

- a) Management Review.
- b) Traceability.
- c) Resolution of Complaints.
- d) Internal Audits.