ISBAR

PROCESS

ISBAR >>>>> WHAT IS IT?

ISBAR is a tool that utilized as the model that all healthcare staff use to structure clinical communication , The goal is to _standardize communication_ among _all healthcare providers_.

ISBAR

Identify.
Situation.
Background.
Assessment.
Recommendation.

I **Identify ? (who are you and who is your patient)?**

-Identify Yourself by name and position, unit .

-Identify your patient : full name & medical record number , Age ,Sex Location (if different from you)

Reference: Joint Commission for Transforming Healthcare

S **situation**: (what is your current situation)?

State the problem ,concern, and chief complaint.

What is the current situation, concerns, observations

B **background** : (What is the relevant background)?

-State the patient reason and date of admission

-Significant and relavant medical ,surgical ,family and social history .

-List of current medication ,allergies, IV infusion treatment and procedure as required .

-resuscitation status.

-isolation .

A assessment : (what is happening with patient ?)

-Physical assessment finding system by system.

-V/S ,GCS ,Pain . -

-hemodynamic reading -

- current lab . -

-radiological result including date and time. -

-Current treatment and procedure . -

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R recommendation : (what are the action to be taking?) .

Explain what you need

State request

Clarify expectation

For any telephone order read back to ensure accuracy .

Ask questions: Are there any tests required? E.g. CXR, ECG etc. Are there any medications/fluids required? What change in the treatment plan is required? How often do you want vital signs? If the patient doesn't improve when should they be called again?